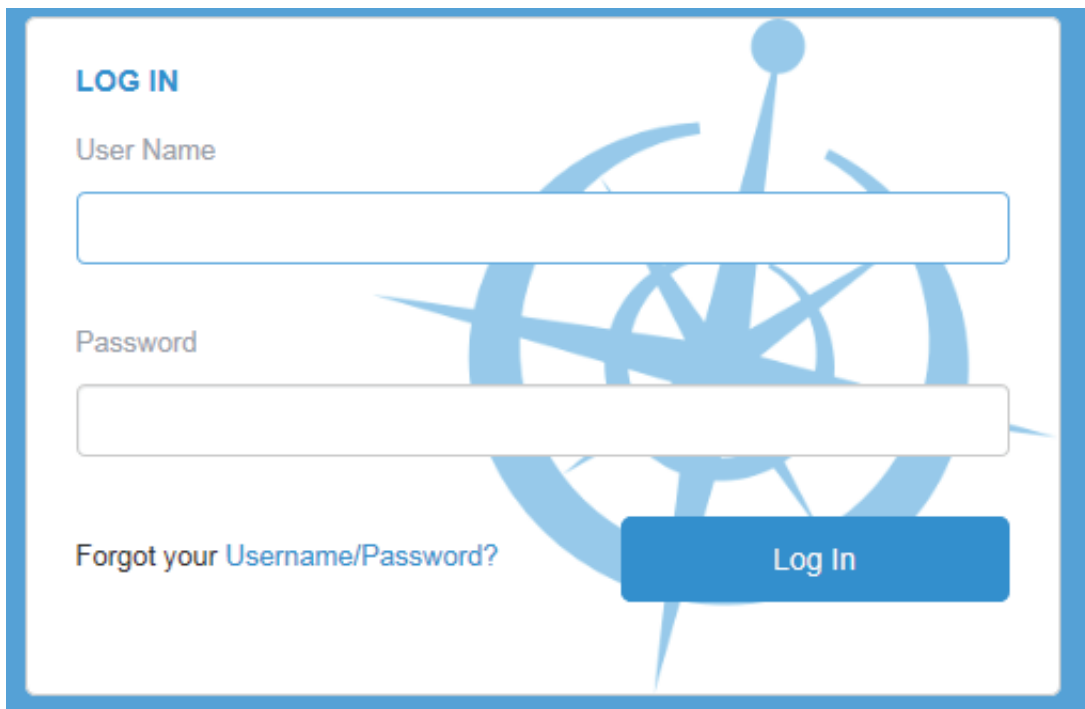


MyAlarms.com is an online portal that allows users to manage the account associated with their Security System(s) without having to call the Alarm Company. This website is mobile friendly allowing for easy use on mobile devices as well. For more information please contact your Alarm Company.

Login Screen

First time users will receive two emails, one with the validation link and one with their username and temporary passcode. The user will be required to set up security questions and update their passcode when they log in for the first time.



Locations Screen

Upon logging in, the user will be brought to the locations screen. If the user has more than one location under their login they will be brought to the accounts screen where they can pull up the account they need to access.

Locations Screen Overview

LAST 30 DAYS is a high level view of how many Alarms, Troubles and Agency Dispatches the location has had in the past 30 days.

SHIELD ICON the information displayed next to the Shield icon is the user's verbal passcode that is provided to the monitoring center when an alarm goes off.

LOCATION INFORMATION displays the address and site phone number(s) for the user's monitored location.

ACCOUNTS is a quick view of the user's monitored account number as well as the panel type for the associated alarm system.

The screenshot shows the MYALARMS.COM interface. The left sidebar contains a 'Menu' section with 'Locations', 'Reports', and 'Administration'. The main content area is titled 'Locations' and shows details for 'ABC SHOP'. At the top, there are statistics for 'LAST 30 DAYS': 0 Alarms, 0 Troubles, and 0 Dispatches. A 'ENGINE' status is also shown. Below this is a table for 'ACCOUNTS (1)' with columns for CS#, Panel Type, System Type, Active Date, and Cancel Date. The table contains one entry: MSB6654, DSC, CMSCID. To the right, there is a 'LOCATION INFORMATION' box showing the address '123 RUSTY LN', 'LONGWOOD, FL 32750', and phone number '(555) 676-1234'. The time '10:33:16 EST' is displayed in the top right corner.

MYALARMS.COM

MYALARMSTRAIN | Sign Out

Menu

Locations

Reports

Administration

Locations

ABC SHOP

LAST 30 DAYS

0 Alarms

0 Troubles

0 Dispatches

ENGINE

10:33:16 EST

ACCOUNTS INFO

ACCOUNTS (1)

CS#	Panel Type	System Type	Active Date	Cancel Date
☆ MSB6654	DSC	CMSCID		

LOCATION INFORMATION

123 RUSTY LN

MY ALARMS TRAINING ACCT

LONGWOOD, FL 32750

(555) 676-1234

Location Activity

Provides detail of the alarm activity received for the users monitored location during a specified time frame. The designated time frame defaults to 30 days but can be changed based on what date parameters the user wants to retrieve.

Location Activity Testing Zones Contacts Last 30 Days September 26, 2018 - October 25, 2018										
Date/Time	CS#	Zone	Event	Zone Description	Comment	User#	User Name	Incident#	Area	Match
10/25/2018										
11:16:07	MSB5654		FULL - ***** Full Clear *****	Full Clear			(Site Codeword1)	1525931481		
11:16:05	MSB5654		VFA - Verified False Alarm		Denise Smith		(Site Codeword1)	1525931481		
11:15:59	MSB5654		1999 - Contact P/C Verified				(Site Codeword1)	1525931481		
11:15:52	MSB5654		CM - Contact Made	Premise (555) 676-1234				1525931481		
11:15:51	MSB5654		DN - Dialed Number	Premise (555) 676-1234				1525931481		
11:15:46	MSB5654		AA - Alarm Accessed					1525931481		
11:15:44	MSB5654	12	BUR012 - Burg (R) PR-AL-PT-PD-CL	Manual Entry (Oper FT01)				1525931481		_MANS

Testing

Allows users to place their monitored alarm on disregard for a specified amount of time. When a monitored account is placed on test the monitoring center will not respond to any alarms during the selected time frame. User may place the entire account on test or just individual zones/sensors.

Location Activity					Testing	Zones	Contacts
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All Zones

Individual Zones

By selecting an individual CS# you put on test all zones under it

CS#	Test Duration	Effective Date	Expiration Date	Test History
MSB5654				

K

<

1

>

X

10 items per page

Showing 1 out of 1

Start Date:

10/25/2018

Start Time:

11:28 AM

End Date:

10/26/2018

End Time:

11:28 AM

Test Duration 1 day

Put on Test

Zones

Provides detail on what programmed alarm points and/or sensors are being monitored for the location.

Location Activity

Testing

Zones

Contacts

☐ Show Inactive

▼ MSB5654

▼ Zone ID	▼ Zone Description	▼ Service Type	▼ State	▼ Event ID	Restore Req'd?	▼ Zone(s) To Restore
1	SHOP FRONT DOOR	Burglary/Tamper	Alarm	BUR525 - Burg (C) PR-PD-CL		
2	GARAGE DOORS	Burglary/Tamper	Alarm	BUR525 - Burg (C) PR-PD-CL		
5	SMOKE DETECTORS	Fire	Alarm	FIR664 - Fire (C) FD-PR-CL		
7	CASH REGISTER	Holdup/Panic	Alarm	PAN150 - Panic PD		

K < 1 > X

50 items per page

1 - 4 of 4 items

Contacts

Provides a listing of the responsible parties the monitoring center will contact upon receipt of an alarm event.

Location Activity

Testing

Zones

Contacts

Add Contact

☐ Show Phones ☐ Show Inactive

CALL LIST

Seq#	Contact Name	Type	PIN	Authority Level	Panel User#	Contact List	Start Date	End Date	Actions
1	SMITH, DENISE	phone >		C/L Only - Not ID		ECV	09/20/2011		 
2	SMITH, JACK	phone >		C/L Only - Not ID			09/20/2011		 